



## WASHINGTON DULLES INTERNATIONAL AIRPORT

**Location:**

At the junction of the Dulles Toll Road (Route 267), Route 28 and the Dulles Greenway. Accessible via the free Dulles Airport Access Highway.

**Parking:** Dulles has over 25,000 public parking spaces. Bring your ticket with you so you can use the Pay & Go machines in the Main Terminal when you exit.

*Hourly Parking:* \$4 per hour / \$36 per 24 hours

*Valet Parking:* \$30 for first day / \$19 each additional day; No reservations necessary

*Daily Garages 1 and 2:* \$4 per half hour / \$17 per 24 hours

*Economy Parking:* \$5 per hour / \$10 per 24 hours

- *Parking Information:* 703-572-4500
- All parking lots have disabled-accessible parking spaces
- Parking shuttles have motorized chair lifts

**Ground Transportation / Getting Around:**

*Washington Flyer Coach:* Operates between West Falls Church Metrorail station and the Airport's Arrival Door #4. 1-888-WASHFLY (927-4359).

*Washington Flyer Taxi to the Airport:* 703-572-TAXI (8294)

*Washington Flyer Taxi from the Airport:* No reservations needed; board down the ramps at doors #2 and #6.

*Super Shuttle:* No reservations needed outbound from airport. 1-800-BLUEVAN for inbound reservations.

*Metrobus:* Route 5A to downtown Washington, 202-637-7000 or [www.wmata.com](http://www.wmata.com) for information.

*Rental Cars:* Shuttles operate from Arrivals level curbside (down the ramp from baggage claim).

**Picking Up Arriving Passengers:**

- Contact your airline for information on how to meet an unaccompanied minor.
- Domestic (U.S.) flights – park, then meet passengers near bag claim # 8.
- International flights – park, then meet passengers outside U.S. Customs near bag claim #15.
- Or wait in your vehicle in the free cell phone waiting area until your passenger calls. Time limit: one hour.
- Use Pay & Go to pay for your parking while inside the airport.

**Checking In:**

- In general, arrive at the airport 1 ½ to 2 hours (domestic flight) or 2 ½ to 3 hours (international flight) prior to flight time.
- Check your flight status before coming to the airport on your airline's website or at [www.mwaa.com/dulles](http://www.mwaa.com/dulles)
- Print boarding passes electronically by using your airline's website.
- If you require a wheelchair, contact your airline prior to your visit.

**Security Checkpoint:**

- Enter The TSA checkpoint by following "TO ALL GATES" signs at the rear of the Main Terminal. The Dulles Diamond (experienced traveler) checkpoint is located on the bag claim level.
- Visit [www.tsa.gov](http://www.tsa.gov) for a full list of permitted and prohibited items.
- No liquids, gels, and aerosols over 3 ounces in carry-on luggage.
- One piece of carry-on luggage and one personal item like a laptop, briefcase or purse per person.
- Travelers 18 years and older must have a government-issued photo identification and an airline boarding pass.
- Children must have an airline boarding pass.
- Have your passport with you if you are traveling outside of the United States.

**Getting to the Gate:**

- *B-14 through B-51:* After security, follow signs for "Walkway to B" with moving sidewalks or proceed to the "B14-B51" Shuttle departure area. Shuttles depart every 15 minutes.
- *Z-Gates:* After security, follow signs to "Z-Gates," which are connected to the Main Terminal.
- *All other gates:* Follow signage for your gate. They will direct you to the proper shuttle departure area.
- Restaurants and Shops are located before security and in the Concourse areas. Shopping and Dining maps are posted, and are on [www.mwaa.com](http://www.mwaa.com)

**For Passenger Information:**

- Travelers Aid Stations:
  - Lower level by baggage claim #4 and #14
  - At podiums in the concourses.
- Lost and Found:
  - Items left at security checkpoint:*  
TSA: 703-662-2234, located behind baggage claim #1
  - Item left on the aircraft or jet way:*  
Contact the airline on which you traveled.
  - Items left on flyer buses or taxis:*  
Washington Flyer Taxi: 703-572-TAXI (8294)
  - Items left elsewhere:*  
Dulles Central Lost and Found: 703-572-8479, located behind baggage claim #2

**Additional Phone Numbers:**

All Emergencies: **911**

Police: 703-572-2400

Fire/EMS: 703-572-2980

TSA Consumer Response Center: 1-866-289-9673

Dulles Main Switchboard: 703-572-2700

- Telecommunication Devices for the Deaf (TDD) are available in the Main Terminal and Concourses.